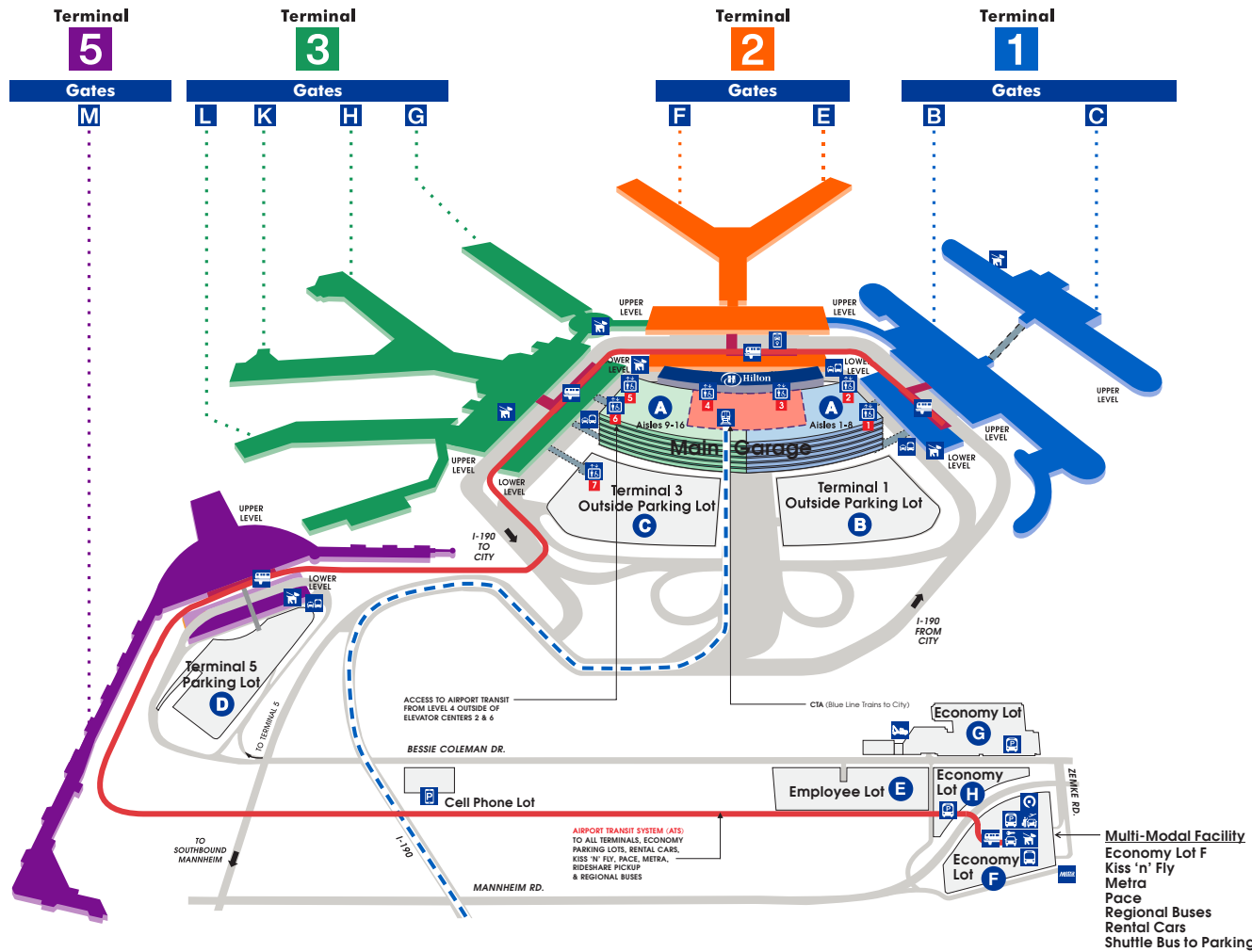


DIRECTORY

ORD O'HARE INTERNATIONAL AIRPORT



AIRLINE LOCATIONS Listed by Terminals

- 1**
 - ANA (departures only)
 - Lufthansa (departures only)
 - United (domestic; international departures only)
- 2**
 - Air Canada
 - Alaska
 - JetBlue Airways
- 3**
 - Aer Lingus
 - American (domestic; international departures only)
 - British Airways (departures only)
 - Contour Airlines
 - Denver Air/Key Lime
 - Iberia (departures only)
 - Japan Airlines (JAL) (departures only)
 - Southern Airways Express
 - Spirit Airlines
- 5**
 - AeroMexico
 - Air France
 - Air India
 - Air New Zealand
 - Air Serbia
 - American
 - ANA
 - Austrian Airlines
 - British Airways (arrivals only)
 - Cathay Pacific
 - China Eastern
 - Connect Airlines
 - Copa Airlines
 - Delta
 - Emirates
 - Ethiopian
 - Etihad Airways
 - EVA Air
 - Finnair
 - Frontier
 - Iberia
 - Icelandair
 - ITA Airways
 - Japan Airlines (JAL)
 - KLM Royal Dutch
 - Korean Air
 - LOT Polish Airlines
 - Lufthansa (arrivals only)
 - Qatar Airways
 - Royal Jordanian
 - SAS
 - Southwest
 - Spirit Airlines
 - Sun Country
 - SWISS
 - TAP Air Portugal
 - United
 - VivaAerobus
 - Volaris
 - WestJet

The Bus Shuttle Center has ceased operations. For Hotel Shuttles and Off-Site Parking Shuttles, please proceed to Terminal 2, Lower Level Arrival Lanes. For Regional Buses, please connect to the Multi-Modal Facility aboard the Airport Transit System (ATS).

• Denotes airlines with international service departing from Terminals 1, 2 & 3 and arriving in Terminal 5.

EFFECTIVE 10.31.2024

Passenger Services

ParkNet 1630 RM

ParkNet offers continuous parking information.

Before you arrive, check parking availability. Tune your radio to 1630 AM when you are within 2.5 miles of the airport.

- Airport Transit System (ATS)**
- Auto Pound (773) 686-2958**
(on Bessie Coleman Dr.)
- Baggage Claim (Lower Level Terminals)**
- Blue Line Trains to City**
(Pedestrian Tunnel Level)
- Cell Phone Lot** (560 N. Bessie Coleman Dr.)
- Kiss 'n' Fly** (at Multi-Modal Facility)
- Parking Elevator Center**
- Regional Buses** (at Multi-Modal Facility)
- Rental Cars** (at Multi-Modal Facility)
- Rideshare Pickup**
(at Terminal 2, Departure Level)
- Service Animal Relief Area**
- Shuttle Bus to Parking**
- Ticket Counters** (Upper Level Terminals)
- Transportation** (Lower Level Terminals)

- Chicago Fire Department (773) 894-9111**
- Chicago Police (773) 894-9111**
Non-Emergency (773) 894-5000
- CTA/RTA (312) 836-7000**
- Customer Service (800) 832-6352**
- Metra (312) 322-6777**
(on Zemke & Mannheim Rds.)
- Pace (847) 364-7223**
(at Multi-Modal Facility)
- Terminal & Economy Parking Lots**
- Standard Parking (773) 686-7530**
- Customer Service Parking Information**
- Vehicle Assistance**

- Lost & Found (773) 686-2385**
 - For items lost near ticket counter, in gate area or on an airplane, contact airline.
 - For items lost in public areas of terminal, contact Chicago Police at (773) 686-2385.
 - For items lost at security checkpoints, contact TSA at www.tsa.gov/form/lost-and-found.
 - For items lost on the ATS train, email lost@ohareats.com.
 - For items lost in the parking facilities, contact Standard Parking at (773) 686-7532.
 - For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773) 462-9515.