

# TERMINAL 3

# ORD O'HARE INTERNATIONAL AIRPORT TERMINAL INFORMATION

## Eat, Shop & More at O'HARE

### EAT

BJ's Gourmet Market  
B-Smooth, Smoothies & Salads  
Brioche Dorée  
Bubbles Wine Bar  
Burger Federation  
Burrito Beach  
Chicago Cubs Bar & Grill  
Chili's Too  
CIBO Express Gourmet Market  
Dunkin' Donuts  
Facades Bar  
Farmers Market  
Fulton Street Café  
Garrett Popcorn Shops  
Gold Coast Dogs  
Goose Island Beer Company  
Great American Bagel Company  
Green Market  
Half Moon Empanada  
ICE Dishes & Drinks  
La Tapenade Mediterranean Café  
Macaroni Grill  
Manchu Wok  
McDonald's  
Nuts on Clark  
O'Briens Restaurant Bar  
Prairie Tap  
Publican Tavern  
Reggio's Chicago Style Pizza  
Rocky Mountain Chocolate Factory  
Rush Street Bar  
Skyscrapers Bar  
Starbucks Coffee  
Subway  
Tortas Frontera by Rick Bayless  
Wolfgang Express

K15  
K4  
K15, Rotunda near G1  
H4  
L20  
K4  
Rotunda near G1  
G10 H2  
H1  
H4  
K15  
Rotunda near G1  
H14  
H2  
L4  
L10A  
H10, Rotunda near G1, K1  
H6 L3  
Rotunda near G1  
L1  
H14  
K2  
Rotunda near G1, H5  
H5 H9 K9 L4  
H8  
H5  
K5  
K1  
G8 K4  
H5  
H14  
K8  
H1 H6 K4 L1 L21  
Rotunda near G1  
K4  
K12

### SHOP

Barbara's Bookstore  
Brighton  
Brookstone  
Brooks Brothers  
ChiBoys  
CNN Newsstand Chicago  
Duty Free Store  
Hudson News & Gifts  
Hudson Nonstop  
InMotion  
Sunglass Hut  
Talie  
Vosges Haut-Chocolat

G1B H4  
H3 H/K Main Hall  
H4  
H3  
H6  
H5  
K5  
G1B G2B G19 H4 H11B K1 K5 K13 L1 L8  
T3 Baggage Claim  
K1  
H2 K12  
K5  
H1  
H4

### MORE

Terminal Getaway Spa  
Health Club  
Yoga Room

H1 H6  
O'Hare Hilton Mezzanine Level  
T3 Mezzanine Level of Rotunda near G1

### PRE-SECURITY

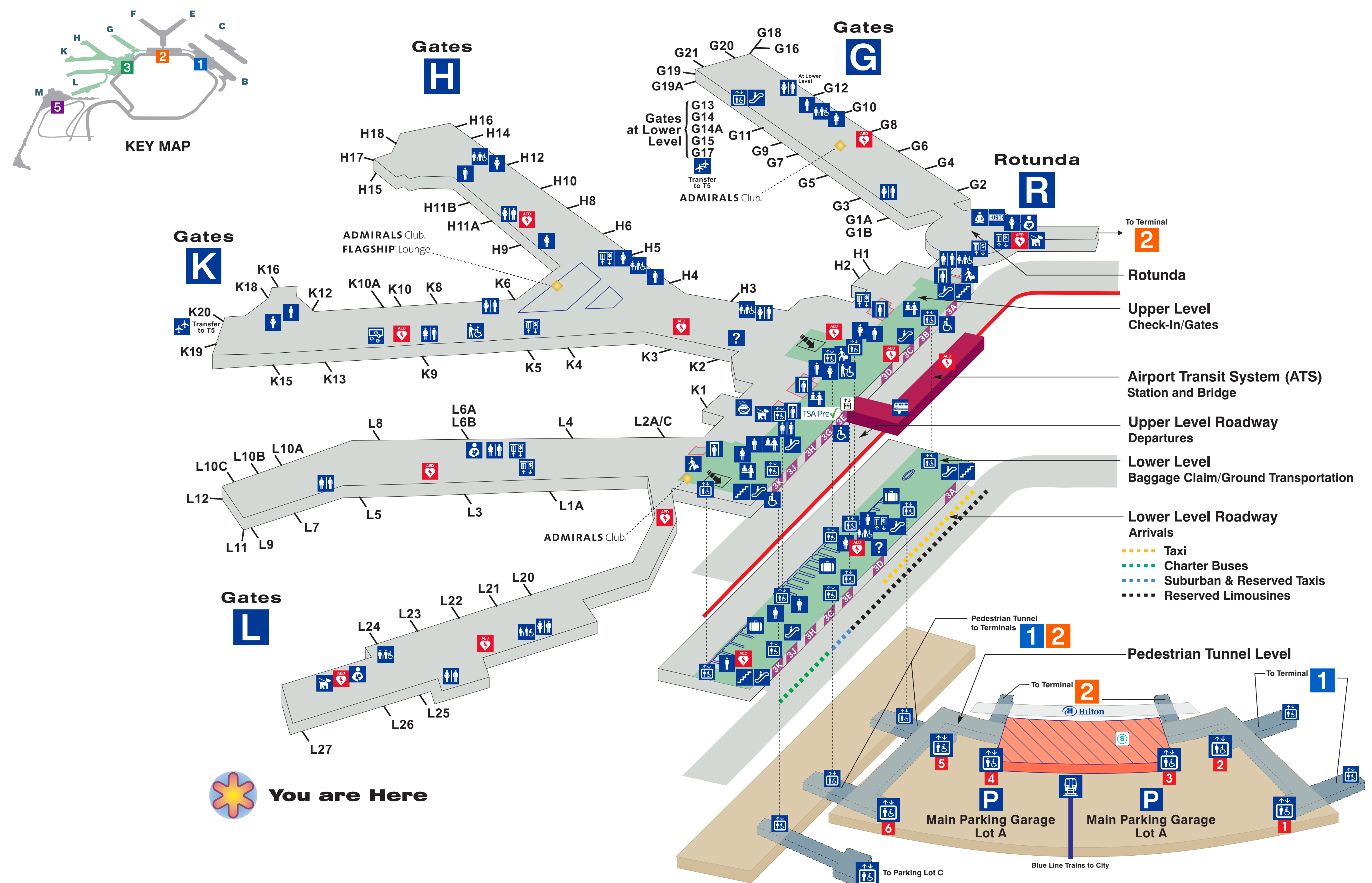
Café Descartes  
CLEAR Lane  
Farmer's Fridge  
Hilton Hotel

Baggage Claim  
Ticketing/Pre Security  
Baggage Claim  
Between Main Garage  
and Domestic Terminals  
Baggage Claim

### SERVICES

ATM  
Mamava Lactation Pod  
Mother's Room  
Seaway Bank -  
Foreign Currency Exchange  
Travelers Aid  
USO

H2 H6 K4 L2, Rotunda near G1,  
Baggage Claim  
G12 K1 K5 K19 L24  
L6, Rotunda next to Yoga Room  
K10  
K2  
T3 Mezzanine Level of Rotunda near G1



## AIRLINE LOCATIONS Listed by Terminals

www.flychicago.com

EFFECTIVE 10.31.2024

- 1** • ANA (departures only)  
• Lufthansa (departures only)  
• United (domestic; international departures only)

- 2** Air Canada  
Alaska  
JetBlue Airways

- 3** Aer Lingus  
• American (domestic; international departures only)  
• British Airways (departures only)  
• Contour Airlines  
• Denver Air/Key Lime  
• Iberia (departures only)  
• Japan Airlines (JAL) (departures only)  
• Southern Airways Express  
• Spirit Airlines

- 5** AeroMexico  
Air France  
Air India  
Air New Zealand  
Air Serbia  
• American (international arrivals only)  
• ANA (arrivals only)  
• Austrian Airlines  
• British Airways (arrivals only)  
• Cathay Pacific  
• China Eastern  
• Connect Airlines  
• Copa Airlines  
• Delta

- Emirates  
Ethiopian  
Etihad Airways  
EVA Air  
Finnair  
Frontier  
• Iberia (arrivals only)  
• Icelandair  
• ITA Airways  
• Japan Airlines (JAL) (arrivals only)  
• KLM Royal Dutch  
• Korean Air  
• LOT Polish Airlines  
• Lufthansa (arrivals only)

- Qatar Airways  
Royal Jordanian  
SAS  
Southwest  
• Spirit Airlines (international arrivals only)  
• Sun Country  
• SWISS  
• TAP Air Portugal  
• Turkish Airlines  
• United (international arrivals only)  
• VivaAerobus  
• Volaris  
• WestJet
- Airlines with international arrivals in Terminal 5

The Bus Shuttle Center has ceased operations. For Hotel Shuttles and Off-Site Parking Shuttles, please proceed to Terminal 2, Lower Level Arrival Lanes. For Regional Buses, please connect to the Multi-Modal Facility aboard the Airport Transit System (ATS).

## PASSENGER SERVICES

- Airport Information
- All Gender Toilet
- Automated External Defibrillator Unit (AED)
- Automated Teller Machine (ATM)
- Baggage Claim
- Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)
- Chapel (Terminal 2, Mezzanine)
- Door/Vestibule
- Elevators
- Escalators
- Exit
- Foreign Currency Exchange
- Mother's Room/Lactation Pod
- ORD Family Lounge (Terminal 2, Main Hall)
- Security Checkpoint
- Service Animal Relief Area (Terminal 2 Lower Level & Terminal 3 Rotunda & Gate K1)
- Service Area Wheelchair Assistance Contact Airlines
- Stairs
- Ticket Counter
- Toilets
- Transfer to Terminal 5 at Gates B1, G17 & K20
- Travelers Aid (773)894-2427
- TSA Pre-Check
- TSA Pre-Check
- USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
- Wheelchair Drop-Off
- Yoga Room (Terminal 3, Rotunda Mezz)

## GROUND TRANSPORTATION

- Airport Transit System (ATS)
- Auto Pound on Bessie Coleman Dr. (773)686-2958
- Blue Line Trains to City
- Cell Phone Lot 560 N. Bessie Coleman Dr.
- Kiss 'n Fly at Multi-Modal Facility
- Limo
- Metra O'Hare Station on Zemke & Mannheim Rds.
- Pace Bus at Multi-Modal Facility (847)364-7223
- Parking
- Parking Elevator Center
- Regional Buses at Multi-Modal Facility
- Rental Cars at Multi-Modal Facility
- Rideshare Pickup (Terminal 2, departure level)
- Taxi

## SPECIAL NUMBERS

- Chicago Police (773)894-9111 Non-Emergency (773)894-5000
- Customer Service (800)832-6352
- Fire (773)894-9111
- Travelers Aid (773)894-2427
- Lost & Found
  - For items lost near ticket counter, in gate area or on an airplane, contact airline.
  - For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.
  - For items lost at security checkpoints, contact TSA at [www.tsa.gov/form/lost-and-found](http://www.tsa.gov/form/lost-and-found).
  - For items lost on the ATS train, email [lost@ohareats.com](mailto:lost@ohareats.com).
  - For items lost in the parking facilities, contact Standard Parking at (773)686-7532.
  - For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.