

# TERMINAL 2

# ORD O'HARE INTERNATIONAL AIRPORT TERMINAL INFORMATION

## Eat, Shop & More at O'HARE

### EAT

Auntie Anne's	E4
Brioche Dorée	F19
Carry Out Carry On	E2
Chili's Too	F9
CIBO Express Gourmet Market	E1
Connect to Chicago Bar	F3
Dunkin' Donuts	F9
Eat Well. Travel Further.	F20
Home Run Inn Pizza	E5
La Tapenade Mediterranean Café	E9
McDonald's	F7
Nuts on Clark	E4
Sky Bridge Bar & Grill	F15
Stanley's Blackhawks Kitchen & Tap	E5
Starbucks Coffee	E2 E11
Summer House Santa Monica	Main Hall
Wicker Park Seafood & Sushi Bar	Main Hall

### SHOP

Barbara's Bookstore	E5
Coach	Main Hall
Duty Free Store	F5
Headphone Hub	Main Hall
Hoypoloi, An UnCommon Gallery	E5
Hudson News & Gifts	E6 F4 F9 F28
MAC	Main Hall
Sarah's Candies	F9
Sunglass Hut	F9

### MORE

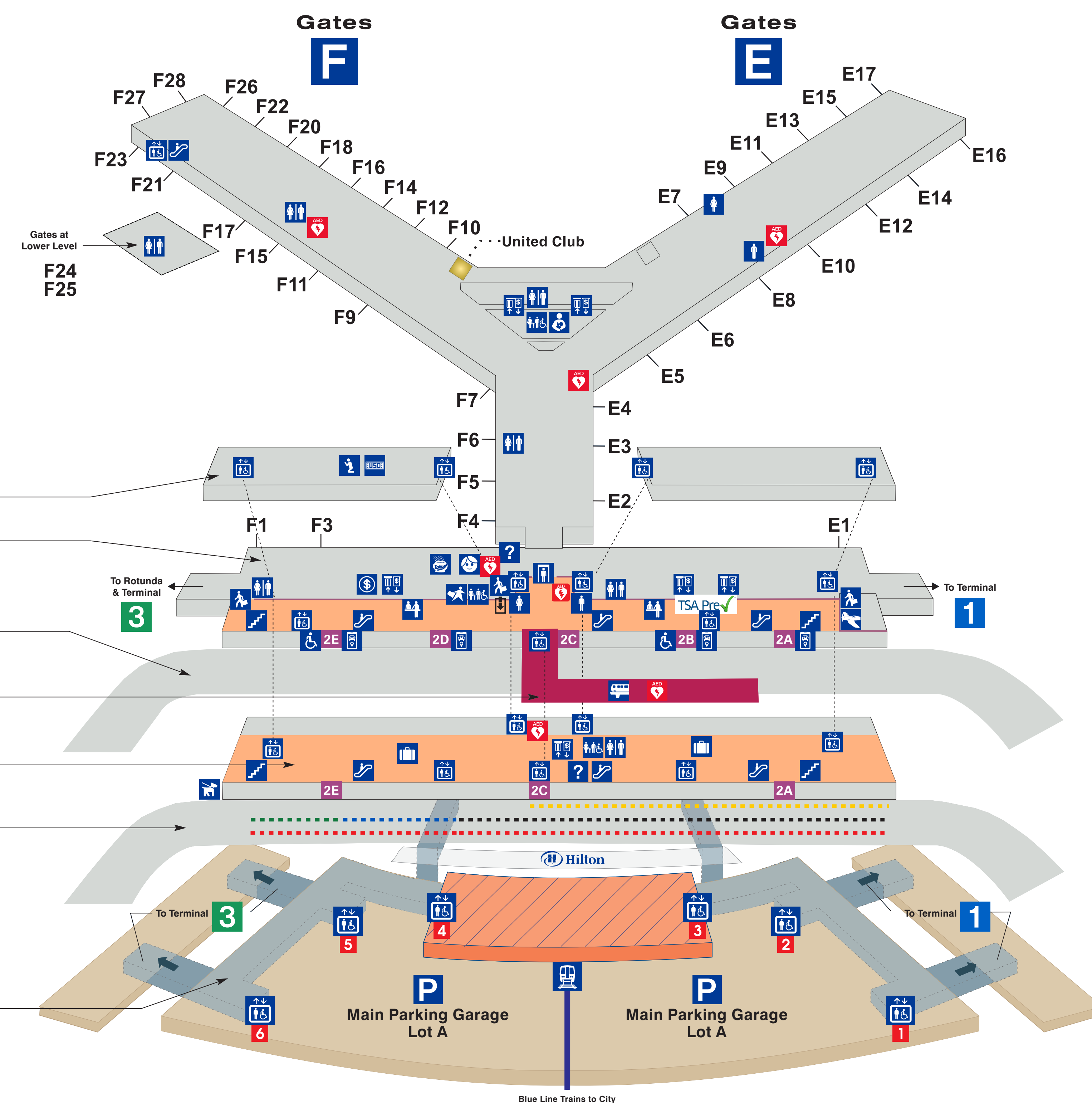
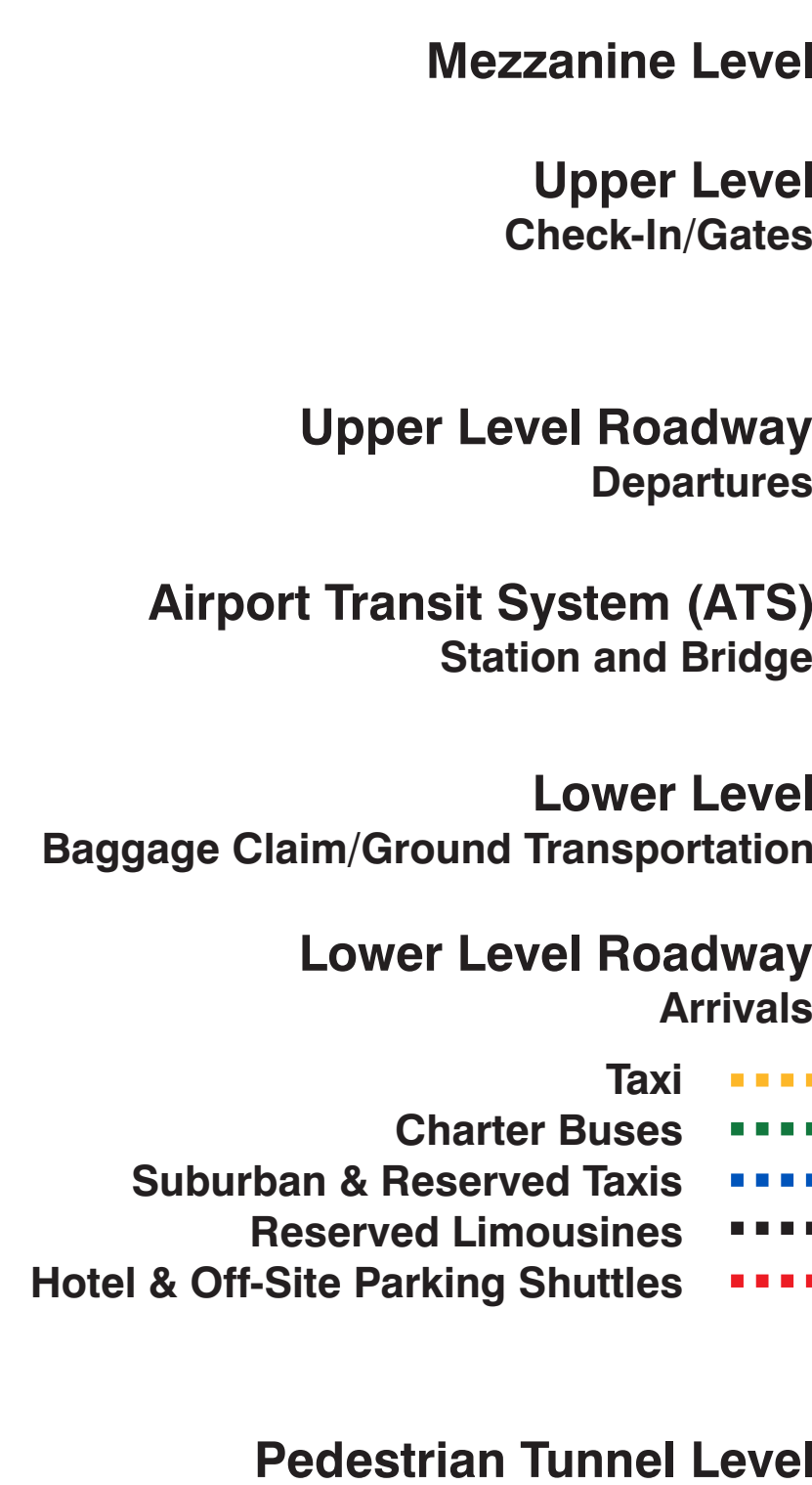
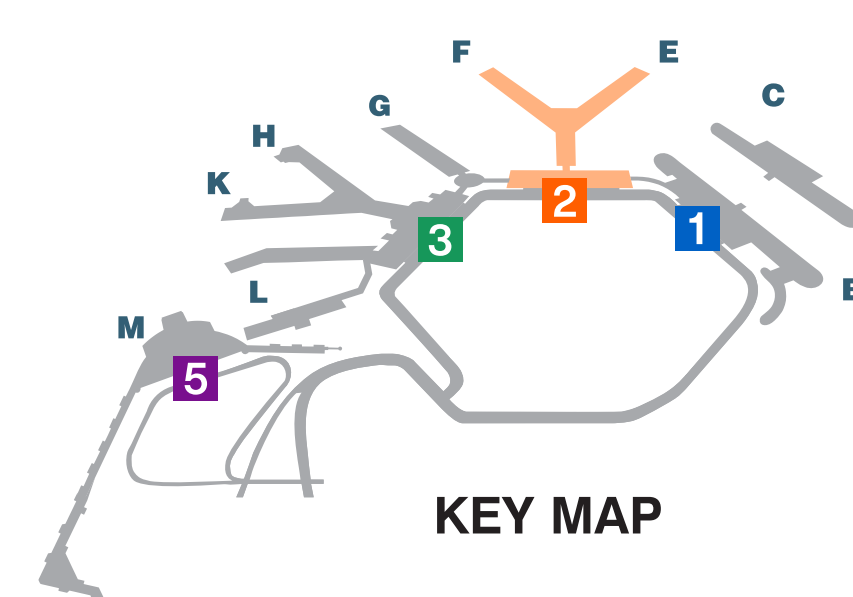
Health Club	O'Hare Hilton Mezzanine Level
-------------	-------------------------------

### PRE-SECURITY

CLEAR Lane	Ticketing/Pre Security
Hilton Hotel	Between Main Garage and Domestic Terminals

### SERVICES

ATM	E5 F1 F11, T2 Upper level before security, Baggage Claim
Mamava Lactation Pod	E1, F1 near Family Lounge
Mother's Room	Crossover between Gates E5 & F9
Seaway Bank - Foreign Currency Exchange	F1
Travelers Aid	F4, T2 Main Hall
USO	T2 Mezzanine Level (Pre security)



## AIRLINE LOCATIONS Listed by Terminals

www.flychicago.com  
EFFECTIVE 10.31.2024

- 1** • ANA (departures only)  
• Lufthansa (departures only)  
• United (domestic; international departures only)

- 2** Air Canada  
Alaska  
JetBlue Airways

- 3** Aer Lingus  
• American (domestic; international departures only)  
• British Airways (departures only)  
• Contour Airlines  
• Denver Air/Key Lime  
• Iberia (departures only)  
• Japan Airlines (JAL) (departures only)  
• Southern Airways Express  
• Spirit Airlines

- 5** AeroMexico  
Air France  
Air India  
Air New Zealand  
Air Serbia  
• American (international arrivals only)  
• ANA (arrivals only)  
• Austrian Airlines  
• British Airways (arrivals only)  
• Cathay Pacific  
• China Eastern  
• Connect Airlines  
• Copa Airlines  
• Delta

- Emirates  
Ethiopian  
Etiihad Airways  
EVA Air  
Finnair  
Frontier  
• Iberia (arrivals only)  
Icelandair  
ITA Airways  
Japan Airlines (JAL) (arrivals only)  
KLM Royal Dutch  
Korean Air  
LOT Polish Airlines  
• Lufthansa (arrivals only)

- Qatar Airways  
Royal Jordanian  
SAS  
Southwest  
• Spirit Airlines (international arrivals only)  
Sun Country  
SWISS  
TAP Air Portugal  
Turkish Airlines  
• United (international arrivals only)  
VivaAerobus  
Volaris  
WestJet

• Airlines with international arrivals in Terminal 5

The Bus Shuttle Center has ceased operations. For Hotel Shuttles and Off-Site Parking Shuttles, please proceed to Terminal 2, Lower Level Arrival Lanes. For Regional Buses, please connect to the Multi-Modal Facility aboard the Airport Transit System (ATS).

## PASSENGER SERVICES

?	Airport Information	Escalators	Stairs
♿	All Gender Toilet	Exit	Ticket Counter
AED	Automated External Defibrillator Unit (AED)	Foreign Currency Exchange	Toilets
ATM	Automated Teller Machine (ATM)	Mother's Room/Lactation Pod	Transfer to Terminal 5 at Gates B1, G17 & K20
🧳	Baggage Claim	ORD Family Lounge (Terminal 2, Main Hall)	Travelers Aid (773)894-2427
🛫	Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)	Seaway Bank & Trust	TSA Pre-Check
🏛️	Chapel (Terminal 2, Mezzanine)	Security Checkpoint	USO (Terminal 2, Mezz. & Terminal 3, Rotunda Mezz)
2A	Door/Vestibule	Service Animal Relief Area (Terminal 2 Lower Level & Terminal 3 Rotunda & Gate K1)	Wheelchair Drop-Off
🚗	Elevators	Service Area Wheelchair Assistance Contact Airlines	Yoga Room (Terminal 3, Rotunda Mezz)

## GROUND TRANSPORTATION

🚗	Airport Transit System (ATS)	🚌	Pace Bus at Multi-Modal Facility (847)364-7223
🚗	Auto Pound on Bessie Coleman Dr. (773)686-2958	P	Parking
🚗	Blue Line Trains to City	🚗	Parking Elevator Center
📶	Cell Phone Lot 560 N. Bessie Coleman Dr.	🚌	Regional Buses at Multi-Modal Facility
🚗	Kiss 'n Fly at Multi-Modal Facility	🚗	Rental Cars at Multi-Modal Facility
🚗	Limo	🚗	Rideshare Pickup (Terminal 2, departure level)
🚗	Metra O'Hare Station on Zemke & Mannheim Rds.	🚗	Taxi

## SPECIAL NUMBERS

👮	Chicago Police (773)894-9111 Non-Emergency (773)894-5000
?	Customer Service (800)832-6352
🚒	Fire (773)894-9111
👤	Travelers Aid (773)894-2427
📄	<b>Lost &amp; Found</b>
	• For items lost near ticket counter, in gate area or on an airplane, contact airline.
	• For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.
	• For items lost at security checkpoints, contact TSA at <a href="http://www.tsa.gov/form/lost-and-found">www.tsa.gov/form/lost-and-found</a> .
	• For items lost on the ATS train, email <a href="mailto:lost@ohareats.com">lost@ohareats.com</a> .
	• For items lost in the parking facilities, contact Standard Parking at (773)686-7532.
	• For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.